

About Our New NOP Report

The Notification of Pregnancy (NOP) is an essential component of complete prenatal care for patients, helping to identify risk factors as early in pregnancy as possible, and establishing a relationship between the patient, provider, and health plan team. By collating NOPs completed by our care management team, claims and lab data, we can identify members who are pregnant or likely pregnant and could benefit from a prenatal visit. To support our providers, we have established a real-time NOP reporting process through our Provider Analytics Portal.

Benefits of Using the New Report for Patients and Providers

- ✓ Patients who complete the NOP are three times more likely to be compliant with prenatal care and are less likely to have low-birth-weight babies.
- ✓ Helps providers and payers to meet the HEDIS® Prenatal Postpartum Care (PPC) Timeliness measure, which tracks the percentage of deliveries where patients had a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment with their health plan.



What's included in the Report

The Provider Analytics NOP report provides the following information when available:

- ✓ Date the member was identified as pregnant.
- ✓ Estimated date the member is due to give birth.
- ✓ Member's name, date of birth, address, phone number, race, ethnicity and primary language. Member's Care Manager, the identified PCP and OBGYN, including their contact information.

This new report is updated daily within Provider Analytics, and your health plan partners can help address any questions you may have.

Key Features:

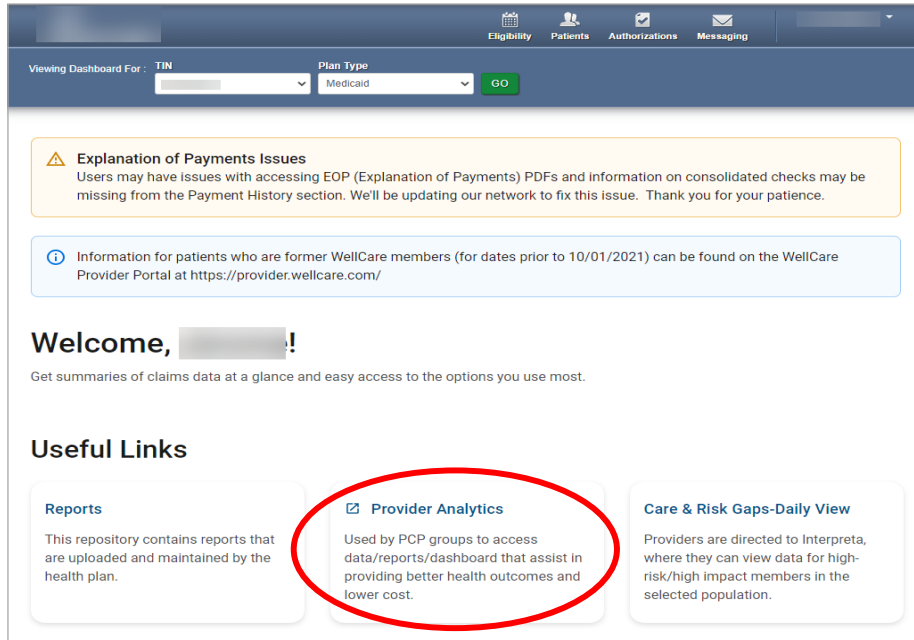


- Immediate access from the secure portal home page
- Simple user interface
- Daily updates
- Last refresh date is shown
- Links to communications and educational materials

(continued)

How to access the Provider Analytics Notification of Pregnancy (NOP) Report

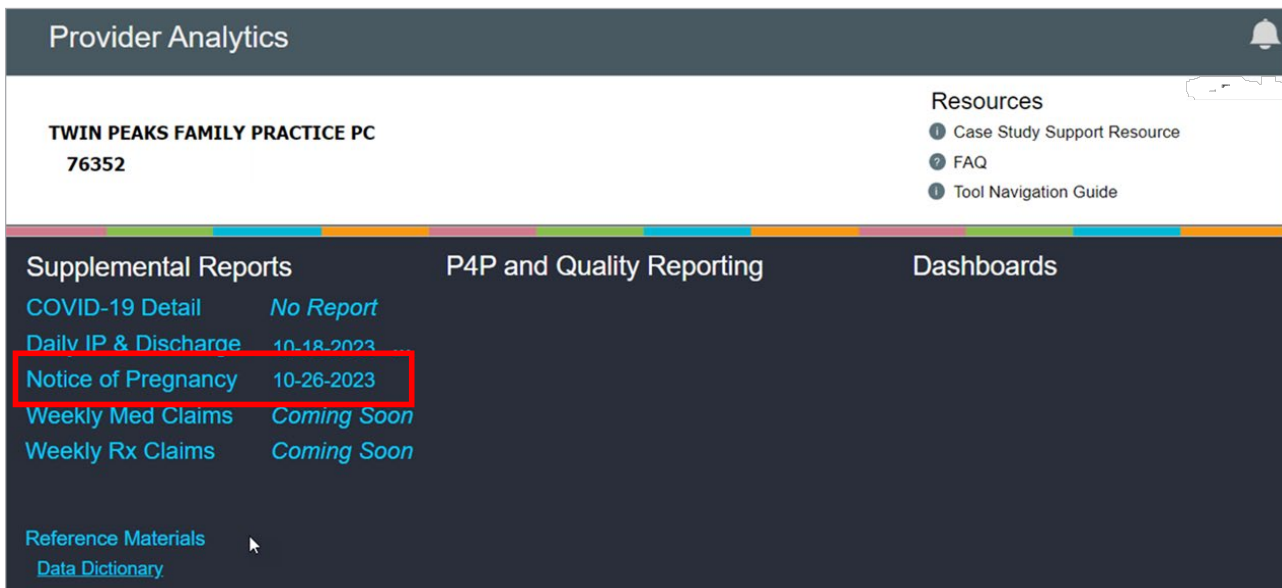
- 1 Begin by logging in to our secure Provider Portal at: provider.carolinacompletehealth.com



The screenshot shows the Provider Portal dashboard. At the top, there are navigation tabs for Eligibility, Patients, Authorizations, and Messaging. Below these, there are dropdown menus for 'Viewing Dashboard For' (TIN) and 'Plan Type' (Medicaid), with a 'GO' button. The main content area includes a warning about EOP PDFs, a note about WellCare members, a 'Welcome' message, and a 'Useful Links' section. The 'Provider Analytics' link is circled in red.

- 2 Next, click on the *Provider Analytics* link:

- 3 From the Provider Analytics page, select *Notice of Pregnancy* to access the report. See Reference Materials and Data Dictionary for additional information.



The screenshot shows the Provider Analytics page for 'TWIN PEAKS FAMILY PRACTICE PC' with TIN '76352'. The page has a dark header and a light main area. On the right, there are 'Resources' including Case Study Support Resource, FAQ, and Tool Navigation Guide. The main content is divided into three sections: 'Supplemental Reports', 'P4P and Quality Reporting', and 'Dashboards'. Under 'Supplemental Reports', the 'Notice of Pregnancy' report is highlighted with a red box, showing a date of '10-26-2023'. Other reports include COVID-19 Detail (No Report), Daily IP & Discharge (10-18-2023), Weekly Med Claims (Coming Soon), and Weekly Rx Claims (Coming Soon). At the bottom left, there are links for 'Reference Materials' and 'Data Dictionary'.