

Child and Adolescent Well-Care Visits (WCV) Provider Tip Sheet

What is being measured?

This measure assesses the percentage of members 3-21 years of age, as of December 31, who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.

Why is this measure important?

Assessing physical, emotional, and social development is important at every stage of life. Well-care visits provide an opportunity for providers to evaluate members' health and development and are a critical opportunity for screening and counseling.

Eligible Population

All members between the ages of 3 and 21 years old.

Medical Record Documentation

Acceptable medical record documentation includes:

- A well-care visit with the PCP or OB/GYN in the measurement year.
- A comprehensive well-care visit may be completed during a visit for a chronic or acute condition.
- Synchronous telehealth visit.

Documentation must include evidence of a health, physical developmental, mental developmental history, and a complete physical exam.

Coding Guidance

CPT Codes	ICD-10 Codes
99381-85, 99391-95, 99461	Z00.00, Z00.01, Z00.110, Z00.111, Z00.121,
	Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5
	Z76.1, Z76.2

Best Practices

- Educate caregivers and patients on the importance of preventative care visits.
- Educate staff to schedule member well-care visits.
- Remind caregivers of appointments by text or phone call.

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Support

We are committed to the care and well-being of our members. We are also committed to working with you as a partner to develop the best possible treatment plans for all patients.

Please view the Provider section of our website at network.carolinacompletehealth.com for additional tools and resources. You may also contact your Provider Engagement Administrator directly for support and education.

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