

CCH Notification of Pregnancy and Maternal Health Programs

Provider Guide



Members:

Pregnant members should contact Carolina Complete Health at 1-833-552-3876 (TTY: 711) and their local Department of Social Services (DSS). DSS will determine eligibility for Medicaid coverage, including Medicaid for pregnant women. If a member needs assistance filling out a [Notification of Pregnancy \(NOP\) Form \(PDF\)](#), contact Member Services at **1-833-552-3876** (TTY 711).

Providers:

Notification of Pregnancy (NOP)

Providers must notify the Carolina Complete Health prenatal team within **5 days** of the first prenatal visit or confirmation of pregnancy. Early notification allows CCH to coordinate prenatal services. Helps facilitate more comprehensive treatment planning

How to Submit an NOP

- **Paper Submission:**
 - Complete the [NCDHHS Pregnancy Risk Screening Form \(PDF\)](#) and fax or mail to Carolina Complete Health: (833) 238-7689 or Carolina Complete Health, Attn: Care Management, 1701 North Graham Street, Suite 101, Charlotte, NC, 28206
- **Electronic Submission:**
 - Use the [CCH Secure Provider Portal](#), in the member's health record, go to the Assessments tab and click NOP.

Billing Guidance

- When billing the PMP Pregnancy Risk Screening Tool, Providers should use HCPCS code S0280. For billing guidance on the Pregnancy Screening Tool, view the [NC DHHS Medicaid Clinical Coverage Policy 1E-6: Pregnancy Management Program](#).
- Providers receive a **\$100 reimbursement incentive** for each completed NOP.

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Care Management for High-Risk Pregnancies (CMHRP)

CMHRP is a program available to all pregnant women enrolled with Carolina Complete Health. With a focus on healthy moms and babies, pregnant beneficiaries receive comprehensive, coordinated maternity care services focused on preventing preterm birth. These services are provided by local maternity care providers, typically the County's Local Health Department (LHD). Please refer to [NCDHHS Care Management for High-Risk Pregnancies \(CMHRP\)](#).

- You can refer a member directly into CMHRP by contacting your LHD using the [NCDHHS Pregnancy Risk Screening Form \(PDF\)](#).
- Providers must fill out the Pregnancy Risk Screening Form for a member to be eligible. It is available in both [English](#) and [Spanish](#). Submit the completed form to the CMHRP staff at the local health department in the patient's county of residence. Please refer to [NC DHHS Provider Forms: Reproductive Health Forms](#).

Additional Support for Pregnant Member

[Start Smart for Your Baby®](#) is a program offered by Carolina Complete Health for pregnant and new moms. It is designed to customize the support and care they need for a healthy pregnancy. Provides advice and resources for pregnant members and new parents, tailored to support healthy pregnancies and positive outcomes.

Value Added Services

- Breast pumps are included as a standard insurance benefit to eligible members. To learn more visit [Value- Added Services Breast Pump](#).
- [New Mother's Package](#) including a choice between a car seat OR a pack 'n play, along with diapers.
- [Community Baby Showers](#) - Events that connect members with resources and provide vital items to support a healthy pregnancy, delivery, and first year for their baby.

Postpartum Medicaid Coverage

- As of April 1, 2022, postpartum healthcare coverage is extended from 60 days to 12 months for eligible people in North Carolina. For more information, view the [March 31, 2022 NC DHHS Press Release](#).
- Pregnant beneficiaries are eligible for 12 months of continuous postpartum coverage. In addition, most pregnant and postpartum beneficiaries now have access to full Medicaid benefits. This may include services like doctor visits, prescription drugs, dental, vision, hearing, behavioral health care and substance use services.
- Providers must bill **HCPS code S0281** after the postpartum visit is completed.

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Copay and Referrals

- There are NO copays for members who are pregnant.
- Women's healthcare services do NOT require referrals
- For more information, view the Member Handbook.
 - [Member Handbook - English \(PDF\)](#)
 - [Member Handbook - Spanish \(PDF\)](#)

Resources

- [Provider Analytics for Notification of Pregnancy](#)
- [Timeliness of Prenatal & Postpartum Care \(PPC\)](#)
- [CCH Community Baby Showers](#)
- [CCH Start Smart for Your Baby®](#)
- For billing guidance on the Pregnancy Screening Tool, view the [NC DHHS Medicaid Clinical Coverage Policy 1E-6: Pregnancy Management Program](#)
- [Value Added Services](#)

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