

Carolina Complete Health New Provider Checklist



Onboarding Training

- To access the onboarding training, click here: [CCHN EDUCATION & TRAINING](#)
 - Complete New Provider Orientation
 - Complete Provider Compliance Training
 - Complete Provider Cultural Competency Training

Provider Portal Registration

- To access the Provider Portal, click here: [CCH PROVIDER PORTAL](#)
 - Register for the CCH Provider Portal
 - Notify your assigned Provider Engagement Administrator once completed
- To access Availity Essentials, click here: [AVAILITY ESSENTIALS](#)

Payspan Registration

- To access Payspan, click here: [PAYSPAN](#)
 - Sign up for Payspan (For EFT/Electronic Payments)
- To access the Payspan Flyer, click here: [PAYSPAN ELECTRONIC FUNDS TRANSFER FLYER](#)
- To access the Payspan User Guide, click here: [PAYSPAN TRAINING AND USER GUIDE](#)

CCHN Provider Newsletter

- To sign up for the newsletter, click here: [CCHN NEWSLETTER SIGN-UP](#)
 - Sign up for the CCHN Provider Newsletter

Important Reference Materials

- To access Reference Guides, click here: [CCHN PROVIDER MANUALS & GUIDES](#)
 - Bookmark the Quick Reference Guide
 - Review the CCH Provider Manual
 - Review the CCH Billing Manual

NOTE: All of this information can also be viewed on the [Provider Resources](#) section of our website.

Support

Please view the Provider section of our website at network.carolinacompletehealth.com for additional tools and resources. You may also contact your [Provider Engagement Administrator](#) directly for support and education.

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