



Supplemental Data Collection Process

May 2024

Supplemental Data Collection

Types of supplemental data: Standard and Nonstandard

- **Standard Supplemental Data:** Electronically generated files that come from service providers (providers who rendered the service) that use standard layout.
- **Nonstandard Supplemental Data:** Health records used to capture missing service data not received through administrative sources (claims or encounters or standard supplemental data)

Why is it important?

- Supplemental data captures additional data like diagnosis, lab results, immunization data etc., missed through administrative sources
- Helps close care gaps for measures and identify any issues that may need additional interventions

CCH Approach:

- Review HEDIS rates & internal data to drive targeted provider engagement to capture any missed rendered services
- Augment administrative rates with Supplemental data collection to improve Provider performance & rates
- Focus non-standard supplemental data collection efforts on few HEDIS measures
- Outreach will begin: July 1, 2024

Supplemental Data Collection

Standard Supplemental Data

- **SDS:** Electronically generated files that come from service providers (providers who rendered the service). Files must have standard file layouts, standard data fields and industry-standard codes, and must include all elements required by measure specifications. Refer: [Supplemental Data System Submission Process](#)
- **CCD:** Continuity of care documents (CCDs) are XML-based summaries of a patient's care extracted from the EHR that count as Standard Supplemental data.
- Looking to expand Supplemental data footprint? We are glad to partner with you and establish secure data feeds for Service and/or Lab files. Please reach out to CCH_HEDIS@carolinacompletehealth.com out and we would be glad to begin set-up process. *Note-Test files must be received and processed prior to September 3rd, 2024, for MY24 impact

Non-Standard Supplemental Data Collection

Prenatal & Postpartum Care

PPC Measure Description: The percentage of deliveries of live births between October 8, 2023, and October 7, 2024.

Timeliness of Prenatal Care: The percentage of deliveries that received a prenatal care visit in the first trimester

Postpartum Care: The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery

- North Carolina has lower than average Prenatal and Postpartum care (PPC) HEDIS scores when comparing to national benchmarks. The State and CCH recognize it is vital to our communities to improve these metrics.
- CCH is conducting a review of our internal data to assess any missed rendered services and drive targeted provider engagement to capture them. Review includes members with a notice of pregnancy (NOP) and/or in the PPC denominator that have an open care gap.

Non-Standard Supplemental Data Collection

How

File Naming Convention:

- Last Name First Name DOB. Example: Smith Jane 12312024

Providers can submit records via one of following methods:

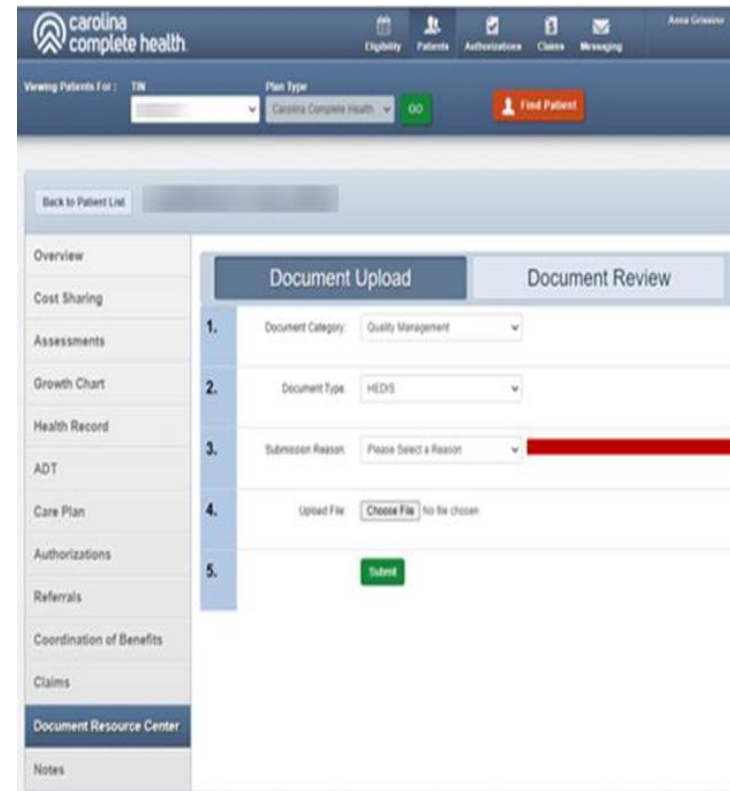
- Fax: 1-833-523-8037
- Email: CCH_HEDIS@carolinacompletehealth.com
- Submit via the Provider Portal: Instructions on next slide

Providers can grant access to Provider's internal Medical/Health records systems

Non-Standard Supplemental Data Collection Provider Portal Instructions

The steps to submit a HEDIS record on the portal are below.

1. Select **Quality Management** for the Document Category.
2. Select **HEDIS** in the Document Type.
3. Select applicable **Submission Reason*** from the options in the drop-down.
4. Choose the file for upload. Make sure to follow the correct file naming convention - Last Name First Name DOB.
Example– “Smith Jane 12312024”
5. Click **“Submit.”**



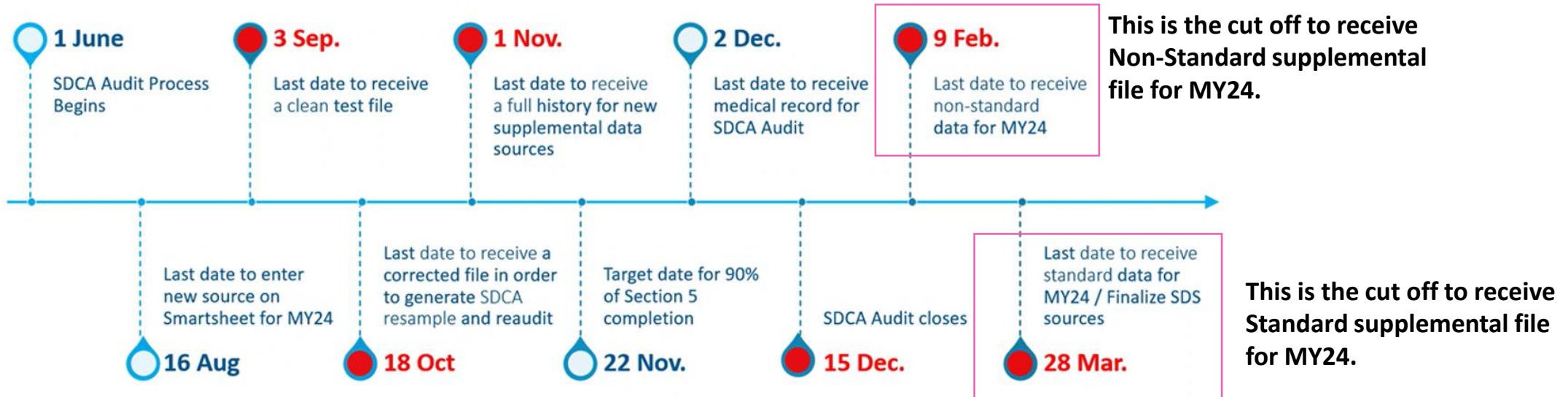
*The Submission Reason would be the measure impacted by the patient chart.

- Please Select a Reason**

 - Breast Cancer Screening (BCS)
 - Care for Older Adults (COA)
 - Cervical Cancer Screening (CCS)
 - Childhood Immunizations (CIS)
 - Colorectal Cancer Screening (COL)
 - Comprehensive Diabetes Screening (CDC)
 - Controlling High Blood Pressure (CBP)
 - Follow-Up After Hospitalization for Mental Illness (FUH)
 - Immunizations for Adolescents (IMA)
 - Lead Screening (LSC)
 - Prenatal and Postpartum Care and Frequency of Prenatal Care (PPC)
 - Transition of Care (TRC)
 - Weight Assessment (WCC)
 - Well Child First 30 Months (W30)
 - Well Child and Adolescent (WCV)

Supplemental Data Collection Timeline

HEDIS Measurement Year 2024 Supplemental Data Timeline



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