Secure Provider Portal

carolina complete health™

Manage patient administrative tasks quickly and easily. Carolina Complete Health's Secure Provider Portal will be available 90 days before Medicaid Transformation.

Visibility of Multiple TINs
One point of entry allows for quick and easy access to Carolina Complete Health member information for multiple TINs/practices.

Access Daily Patient Lists from One Screen
One concise view allows primary care providers to scan patient lists for Carolina Complete Health member eligibility, care gaps, and much more.

Manage Batch Claims for Free
Submit and manage claims, including batch files, for free. View detailed Electronic Funds Transfer (EFT) payment history.

Simplify Prior Authorization Process
"Smart Sheets" feature prompts for required clinical information when submitting prior authorization requests.

Additional Features to Streamline Office Operations:
- View patient demographics & history
- Secure messaging between provider and Carolina Complete Health
- Update provider demographics

Access Daily Patient Lists from One Screen

Manage Batch Claims for Free

Visibility of Multiple TINs

PROTECTED, CONVENIENT ACCESS AT YOUR FINGERTIPS

Simplify Prior Authorization Process

Additional Features to Streamline Office Operations

Check Patient Care Gaps

1-833-552-3876
carolinacompletehealth.com