

Request to Move to NC Medicaid Direct or Local Management Entity-Managed Care Organization (LME-MCO) Provider Guide

Service Associated Request to Move Form

If a member needs services covered only by NC Medicaid Direct or the LME-MCOs for a serious mental health disorder, severe substance use disorder, intellectual and developmental disability (I/DD) or traumatic brain injury (TBI), the provider should submit the **'Request to Move to NC Medicaid Direct (Fee for Service) or LME-MCO: Provider Form'**. For service associated requests, include a Service Authorization Request (SAR) or Treatment Authorization Request (TAR) and supporting documents.

[This form can be submitted online using the Enrollment Broker website](#)

Providers can also fax or mail a form with supporting documentation. Downloadable forms and instructions are available online: <https://www.ncmedicaidplans.gov/member-resources>

A list of behavioral health services available through the Standard Plans versus NC Medicaid Direct and/or the LME-MCO (or the Tailored Plans at launch) can be found on page two of this guide.

Links to the SAR/TAR for LME-MCOs

- [Alliance \(PDF\)](#)
- [Eastpointe](#) (See: *Treatment Authorization Request Form TAR*)
- [Partners BHM](#) (See: *Manual Service Authorization Form*)
- [Sandhills \(PDF\)](#)
- [Trillium \(PDF\)](#)
- [Vaya](#)
- [Beacon \(PDF\)](#)

Additional Training and Resources

- Carolina Complete Health BH Training: Utilization Management and RTM Process
 - Watch the [recording](#) and [view the slides \(PDF\)](#)
- [Fact Sheet: Tailored Plan Information for Providers \(PDF\)](#)
- [Tailored Plans Frequently Asked Questions \(PDF\)](#)

Standard Plan versus Tailored Plan Only Services (or LME-MCOs Prior to Launch)*

Behavioral Health, I/DD, and TBI Services Covered by <u>Both</u> Standard Plans and BH I/DD Tailored Plans	Behavioral Health, I/DD and TBI Services Covered <u>Exclusively</u> by BH I/DD Tailored Plans (or LME-MCOs Prior To Launch)
<i>Enhanced behavioral health services are italicized</i>	
<p>State Plan Behavioral Health and I/DD Services</p> <ul style="list-style-type: none"> • Inpatient behavioral health services • Outpatient behavioral health emergency room services • Outpatient behavioral health services provided by direct-enrolled providers • Psychological services in health departments and school-based health centers sponsored by health departments • Peer supports • <i>Partial hospitalization</i> • <i>Mobile crisis management</i> • <i>Facility-based crisis services for children and adolescents</i> • <i>Professional treatment services in facility-based crisis program</i> • <i>Outpatient opioid treatment</i> • <i>Ambulatory detoxification</i> • Research-based intensive BH treatment for Autism Spectrum Disorder • Diagnostic assessment • <i>Non-hospital medical detoxification</i> • <i>Medically supervised or ADATC detoxification crisis stabilization</i> <p>EPSDT</p>	<p>State Plan Behavioral Health and I/DD Services</p> <ul style="list-style-type: none"> • Residential treatment facility services • <i>Child and adolescent day treatment services</i> • <i>Intensive in-home services</i> • <i>Multi-systemic therapy services</i> • <i>Psychiatric residential treatment facilities (PRTFs)</i> • <i>Assertive community treatment (ACT)</i> • <i>Community support team (CST)</i> • <i>Psychosocial rehabilitation</i> • <i>Substance abuse non-medical community residential treatment</i> • <i>Substance abuse medically monitored residential treatment</i> • <i>Substance abuse intensive outpatient program (SAIOP)</i> • <i>Substance abuse comprehensive outpatient treatment program (SACOT)</i> • Intermediate care facilities for individuals with intellectual disabilities (ICF/IID) <p>Waiver Services</p> <ul style="list-style-type: none"> • Innovations waiver services • TBI waiver services • 1915(b)(3) services <p>State-Funded behavioral health and I/DD Services</p> <p>State-Funded TBI Services</p>

*January 7, 2021 | NC Medicaid Managed Care Hot Topics Webinar - Behavioral Health (standard plans): [Recording, Slides, Transcript, Q&A](#)