

Provider Tip Sheet for Pregnant Members

Members

- Members should contact Carolina Complete Health at ([1-833-552-3876](tel:1-833-552-3876) TTY: 711) and the local Department of Social Services (DSS) if they become pregnant. DSS will determine eligibility for Medicaid coverage, including Medicaid for pregnant women.
- There are NO co-pays for members who are pregnant.
- Women's healthcare services do NOT require referrals.
- For more information, view the [Member Handbook](#).



Providers

- The managing or identifying physician should notify the Carolina Complete Health Care Management team **within seven days** of the first prenatal visit or confirmation of pregnancy. Early notification of pregnancy allows the health plan to assist the beneficiary with prenatal care coordination of services. To notify CCH of pregnancy, please complete the Pregnancy Risk Screening Tool from NC DHHS available through the link below and fax to Carolina Complete Health Care Management Notification of Pregnancy: [833-417-0446](tel:833-417-0446) AND to your [Local Health Department](#) (LHD)
 - [NC DHHS Provider Forms: Reproductive Health Forms](#)
- Providers can bill for completing the Pregnancy Risk Screening Form. For billing guidance, view the NC DHHS Medicaid Clinical Coverage Policy [1E-6: Pregnancy Management Program](#)
- **Effective 1/1/23, Carolina Complete Health increased the rate for the Pregnancy Risk Screening tool from \$50 to \$100.**
- Providers can continue sending the Pregnancy Risk Screening Form to the Local Health Department to refer pregnant members into the Care Management for High-Risk Pregnancies (CMHRP).
- Additionally, CCH also reimburses for the postpartum visit using HCPCS code S0281 in accordance with [Clinical Policy 1E-6](#).

Care Management for High-Risk Pregnancies

- Care Management for High-Risk Pregnancies (CMHRP) is a program available to all pregnant women enrolled with Carolina Complete Health. With a focus on healthy moms and babies, pregnant beneficiaries receive comprehensive, coordinated maternity care services focused on preventing preterm birth. These services are provided by local maternity care providers, typically the County's Local Health Department (LHD).
- Providers can refer members directly into CMHRP by sending the Pregnancy Risk Screening Form to the LHD. [CMHRP Contact Lists](#) (The Primary and Secondary CMHRP Referral contact lists are

updated monthly and can be found at: Under the manual section – Care Management for High Risk Pregnancies (CMHRP) Manual – 10. Contacts)

Postpartum Medicaid Coverage

- Effective April 1, 2022, postpartum healthcare coverage is extended from 60 days to 12 months for eligible people in North Carolina. For more information, view the [March 31, 2022 NC DHHS Press Release](#).
- Pregnant beneficiaries are eligible for 12 months of continuous postpartum coverage. In addition, most pregnant and postpartum beneficiaries now have access to full Medicaid benefits. This may include services like doctor visits, prescription drugs, dental, vision, hearing, behavioral health care and substance use services. [Learn more from the Improved Medicaid Postpartum Care Benefits \(PDF\)](#).

New Parents Package

- To help support members and their baby during the first year, Carolina Complete Health offers a New Parents' Package to supply an infant car seat, breast pump, OR diapers. To qualify, members must fill out a Notification of Pregnancy Form and complete the New Parents' Package form online or call 1-833-552-3876
- Learn more about this program online:
<https://www.carolinacompletehealth.com/members/medicaid/resources/vas/new-mothers.html>

