

Provider Tip Sheet for Pregnant Members

When A Member Becomes Pregnant

- **Members:** Members should contact Carolina Complete Health at ([1-833-552-3876](tel:1-833-552-3876) TTY: 711) and the local Department of Social Services (DSS) if they become pregnant. DSS will determine eligibility for Medicaid coverage, including Medicaid for pregnant women.
- **Providers:** The managing or identifying physician should notify the Carolina Complete Health prenatal team within five days of the first prenatal visit or confirmation of pregnancy. Early notification of pregnancy allows the health plan to assist the beneficiary with prenatal care coordination of services. To notify CCH of pregnancy, please complete the Pregnancy Risk Screening Tool from NC DHHS available through the link below and fax to Carolina Complete Health Care Management Notification of Pregnancy: [833-417-0446](tel:833-417-0446)
 - [NC DHHS Provider Forms: Reproductive Health Forms](#)
 - For billing guidance on the Pregnancy Screening Tool, view the NC DHHS Medicaid Clinical Coverage Policy [1E-6: Pregnancy Management Program](#)



Co-Pays and Referrals

- There are NO co-pays for members who are pregnant.
- Women's healthcare services do NOT require referrals.
- For more information, view the [Member Handbook](#).

Care Management for High-Risk Pregnancies

- Care Management for High-Risk Pregnancies (CMHRP) is a program available to all pregnant women enrolled with Carolina Complete Health. With a focus on healthy moms and babies, pregnant beneficiaries receive comprehensive, coordinated maternity care services focused on preventing preterm birth. These services are provided by local maternity care providers, typically the County's Local Health Department (LHD).
- You can refer a member directly into CMHRP by contacting your LHD using the [NCDHHS Pregnancy Risk Screening Form \(PDF\)](#).

Postpartum Medicaid Coverage

- Effective April 1, 2022, postpartum healthcare coverage is extended from 60 days to 12 months for eligible people in North Carolina. For more information, view the [March 31, 2022 NC DHHS Press Release](#).
- Pregnant beneficiaries are eligible for 12 months of continuous postpartum coverage. In addition, most pregnant and postpartum beneficiaries now have access to full Medicaid benefits. This may include services like doctor visits, prescription drugs, dental, vision, hearing, behavioral health care and substance use services. [Learn more from the Improved Medicaid Postpartum Care Benefits \(PDF\)](#).

Start Smart for Your Baby[®]

- Start Smart for Your Baby[®] is a program offered by Carolina Complete Health for pregnant and new moms. It is designed to customize the support and care they need for a healthy pregnancy.
- Through the [Carolina Complete Health New Mother's Package Value-Added Services program](#) members who qualify can select from one of the following:
 - Infant car seat
 - Diaper bag with baby supplies
 - Breast pump

