

# Electronic Claim Submission Methods



## Carolina Complete Health Standard Plan

### Secure Provider Portal:

- [provider.carolinacompletehealth.com](https://provider.carolinacompletehealth.com) or
- [Availity Essentials](#)

### EDI/Clearinghouse

- CCH's preferred clearinghouse is Availity. If the provider's clearinghouse connects to Availity, the claim can be submitted for processing.
- Payer ID 68069



## Partners Tailored Plan Physical Health

### Secure Provider Portal

- [id.partnersbhm.org](https://id.partnersbhm.org)
- Choose Physical Health Claims to submit Physical Health Claims; this brings you to Availity.

### EDI/Clearinghouse

- CCH's preferred clearinghouse is Availity. If the provider's clearinghouse connects to Availity, the claim can be submitted for processing.
- Payer ID 68069



## Trillium Tailored Plan Physical Health

### Secure Provider Portal

- [provider.trilliumhealthresources.org](https://provider.trilliumhealthresources.org) or
- [Availity Essentials](#)

### EDI/Clearinghouse

- CCH's preferred clearinghouse is Availity. If the provider's clearinghouse connects to Availity, the claim can be submitted for processing.
- Payer ID 68069

Physical health claims for Partners and Trillium members are processed by Carolina Complete Health. For more details on claim submission options, see the [Tailored Plan Billing with Partners and Trillium for Physical Health Providers](#).