

Finding Member's Assigned PCP and the PCP's Tier Status in the Provider Portal

How-To Guide

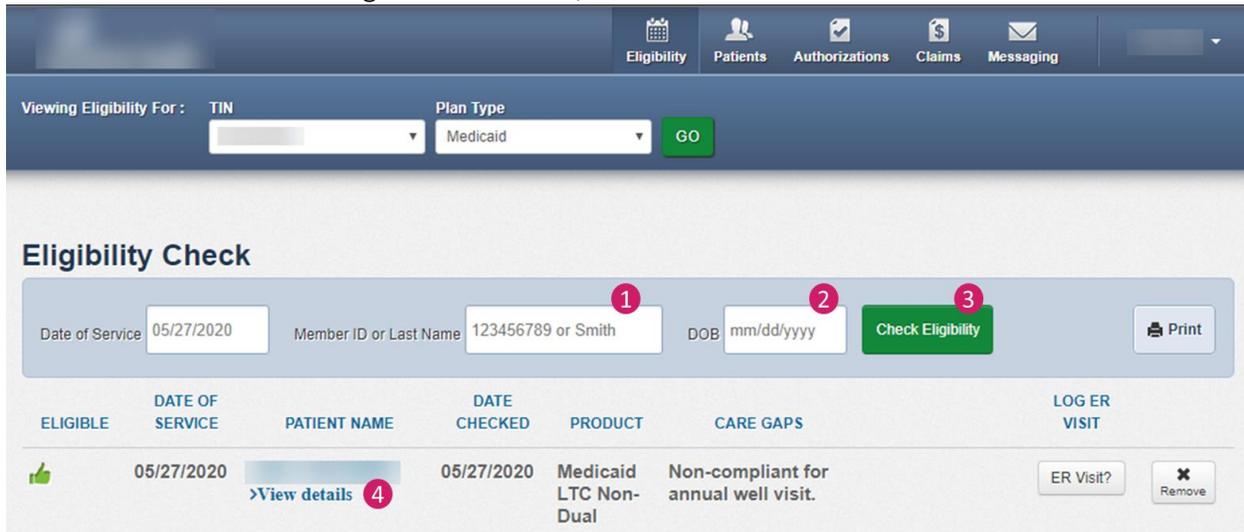
Step 1

Use the Quick Eligibility Check or Eligibility Tab at the top of the screen.



Step 2

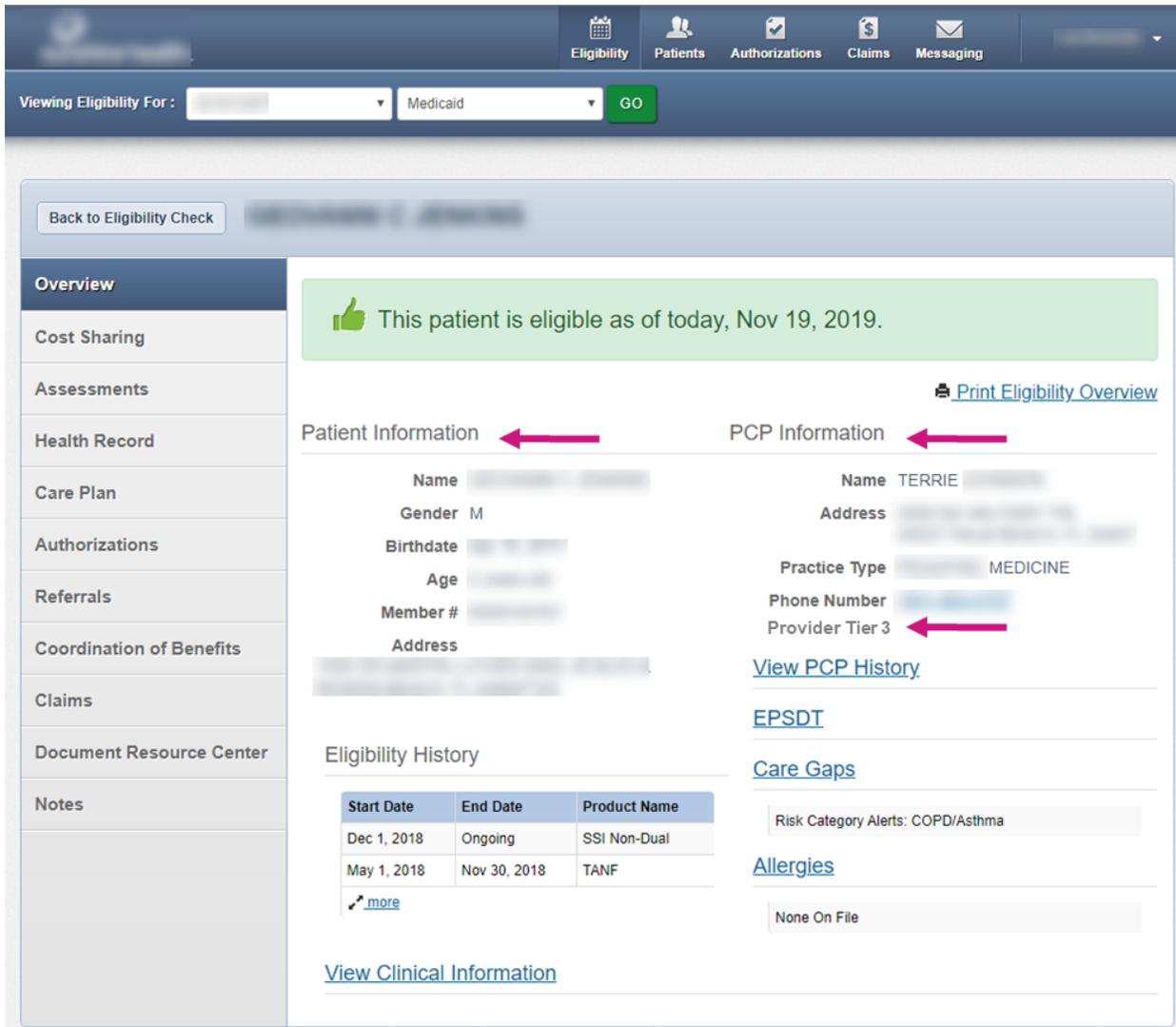
Search for the member using their last name/member ID and DOB and click View Details



ELIGIBLE	DATE OF SERVICE	PATIENT NAME	DATE CHECKED	PRODUCT	CARE GAPS	LOG ER VISIT
👍	05/27/2020	>View details	05/27/2020	Medicaid LTC Non-Dual	Non-compliant for annual well visit.	ER Visit? Remove

Step 3

Member's PCP Information will be listed and includes the PCP's Tier status



Viewing Eligibility For : Medicaid

[Back to Eligibility Check](#)

Overview

Cost Sharing

Assessments

Health Record

Care Plan

Authorizations

Referrals

Coordination of Benefits

Claims

Document Resource Center

Notes

Print Eligibility Overview

Patient Information

Name

Gender M

Birthdate

Age

Member #

Address

PCP Information

Name TERRIE

Address

Practice Type MEDICINE

Phone Number

Provider Tier 3

[View PCP History](#)

[EPSDT](#)

[Care Gaps](#)

Risk Category Alerts: COPD/Asthma

[Allergies](#)

None On File

[View Clinical Information](#)

Eligibility History

Start Date	End Date	Product Name
Dec 1, 2018	Ongoing	SSI Non-Dual
May 1, 2018	Nov 30, 2018	TANF

[more](#)

For additional Provider Portal resources view our on-demand training!

- Register and instantly view: [Secure Provider Portal Training](#)
- [View slide deck.](#)