



Together in partnership with



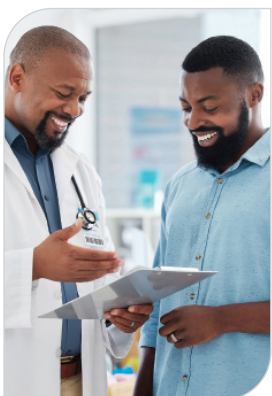
Who are we and why are we different?

Carolina Complete Health (CCH) is the only **Provider-Led Entity (PLE)** in North Carolina Medicaid Managed Care. CCH was established through a unique collaboration between the NC Medical Society, NC Community Health Center Association, Federally Qualified Health Centers and Centene Corporation. Carolina Complete Health Network partners with Carolina Complete Health, the **PLE**, to deliver high-quality care for North Carolina communities, provided by doctors and clinicians who live and work within them. As the **PLE**, we seek out physician and clinician expertise in medical policy and aim to give providers a voice in how to best to care for their patients while reducing administrative burden.

This partnership exists because of the shared belief that providers like you should be closely involved in making decisions in the best interests of your patients.

Our Mission

As the only Provider-Led Entity, Carolina Complete Health Network empowers providers to lead the way to **BETTER HEALTH** for our enrollees.



Scan to learn more about Provider-Led Innovation

We strive to elevate and support the amazing innovation happening within practices, health centers and other providers across the state.

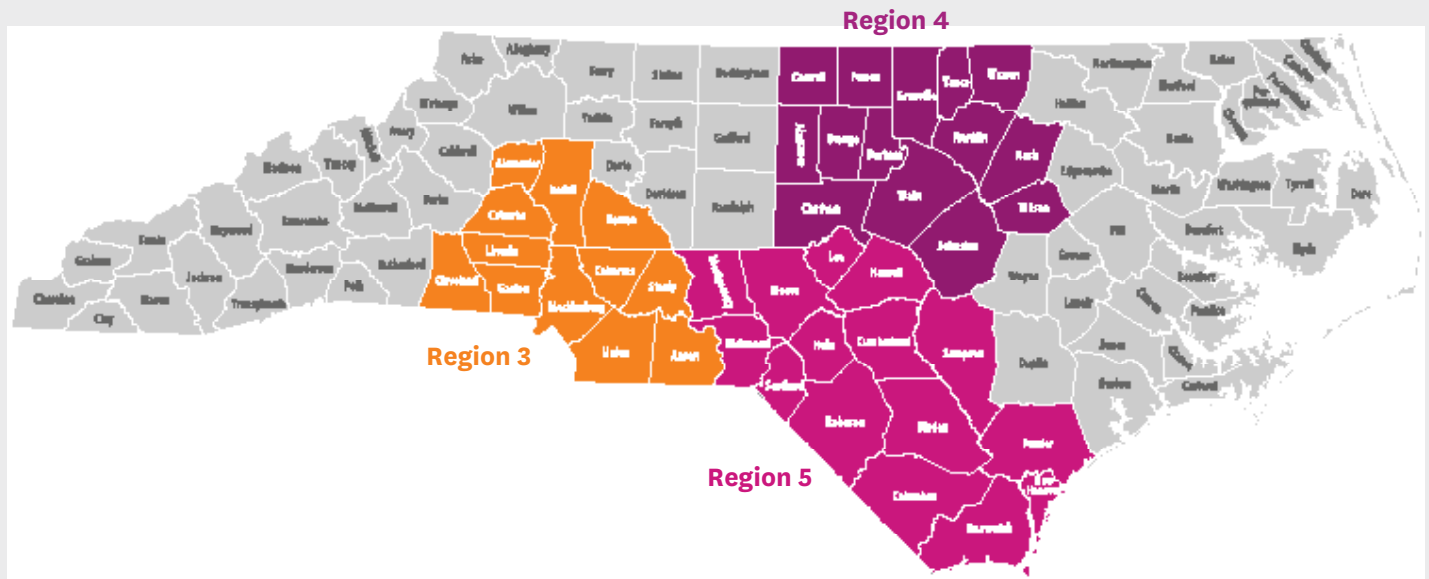


Scan to learn more about Provider-Led Workgroups

We aim to represent providers; amplify your voices as customers of the plan and key stakeholders in the Transformation.

Our Coverage Area

Carolina Complete Health began operation in July 2021 and serves Medicaid Transformation Regions 3, 4 and 5, which comprises 41 counties in North Carolina.



Differentiation as the Provider-Led Entity



Medical Policy

In partnership with providers, Carolina Complete Health is helping to lead the way on medical policy and initiatives that can innovate and improve care for Medicaid members.



Enhanced Engagement

Dedicated Provider Engagement and Network Support teams to provide one-on-one support to Providers with elevated customer service.



Innovation

We partner with providers and stakeholders to launch innovative pilots aimed to improve health outcomes and health equity.



Transparency

Leveraging multiple communications channels to keep providers informed of known issues and resolutions; staying responsive and closing the loop.



Proactivity

Fostering relationships with Provider Associations, Societies, and Clinically Integrated Networks to better address provider needs; using a data-driven approach to develop education strategies.