

# Provider-Led Entity (PLE) Clinical Policy Overview

## A Physician-run Medical Affairs Committee (MAC)

Carolina Complete Health (CCH) is the *only* **Provider-Led Entity (PLE)** in NC Medicaid Managed Care. CCH was established through a unique collaboration between the NC Medical Society, NC Community Health Center Association, and Centene.

Carolina Complete Health's Medical Affairs Committee (MAC) is a sub-committee of the CCH Board of Directors that consists of seven North Carolina Medicaid physicians and one Financial Matters Committee representative. The MAC has board authority to make clinical policy decisions for CCH using feedback from specialty reviewers and medical policy/advisory workgroups.

## Specialty Reviewers

As the **Provider-Led Entity**, we seek out experts like yourself to provide input into clinical policy that is evidenced-based and in-line with current practice. Through this process, we hope to ensure that providers have a real voice so that we can continue to do the right thing for our patients and our practices. We believe this will not only improve patient care but relieve unnecessary administrative burden. View all current clinical policies that CCH has adopted on our website at [network.carolinacompletehealth.com/clinicalpolicies](https://network.carolinacompletehealth.com/clinicalpolicies).

## Making a Difference

Carolina Complete Health's Medical Affairs Committee meets monthly to review clinical policies that provide clinical guidance and criteria for covered Medicaid benefits. Each month, CCH/N seeks feedback from our network of providers for input which is then shared with the Committee. This feedback can lead to revision, rejection, retirement and in many circumstances, creation of CCH specific policies. This ensures alignment with not only State requirements but current practice in the field.

View our clinical policy pages:

- [network.carolinacompletehealth.com/clinicalpolicies](https://network.carolinacompletehealth.com/clinicalpolicies)
- [network.carolinacompletehealth.com/provider-led-clinical-policy](https://network.carolinacompletehealth.com/provider-led-clinical-policy)

## Get Involved

We invite you to become a member of our growing list of reviewers.  
Email Katie McKay at [kmckay@cch-network.com](mailto:kmckay@cch-network.com) for more information.

*Last Revised: March 17, 2025*



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