

Telemedicine

Non-Emergency Behavioral Health Services

Carolina Complete Health offers telemedicine for non-emergency behavioral health services at no cost to members 18 years and older. Connect with a behavioral health provider from your mobile device or computer, Monday through Friday from 7 a.m. to 9 p.m.

How does a member sign up for Teladoc?

1. Visit carolinacompletehealth.com/teladoc
2. For new members, Set up an Account (Purple Box) or for returning members, Login to Account (Blue Box)
3. Schedule an appointment with the therapist or psychiatrist of the member's choice

For additional support, the member can call the Carolina Complete Health Member Services line at **1-833-552-3876 (TTY 711)**.

Additional Carolina Complete Health Member Services

- Non-Emergency Medical Transportation (NEMT) through our transportation vendor, Modivcare: Call **1-855-397-3601** or visit carolinacompletehealth.com/transportation.
- Carolina Complete Health's Behavioral Health Crisis Line: Call **1-855-796-7093**, 24 hours a day, seven days a week.
- Carolina Complete Health Member Services: Call **1-833-552-3876 (TTY 711)**, Monday-Saturday, 7AM-6PM EST or send a message through the secure member portal at member.carolinacompletehealth.com.

Visit

Please scan QR Code below to set up and activate your Teladoc account today. You can contact us at **1-833-552-3876 (TTY 711)** for support.



Scan to Sign Up for Teladoc