



# Extra Value-Added Services

At Carolina Complete Health, we believe that true health goes beyond the doctor's office. That's why we provide EXTRA Value-added Services that support whole health.

Value-Added Service	Description and Eligibility
<b>My Health Pays® Rewards Card</b>	All members can earn up to \$75 dollars annually, on a Visa card, for completing healthy activities. Members can receive rewards for the following activities. <ul style="list-style-type: none"> <li>• Care Needs Screening</li> <li>• Well Care Visit</li> <li>• Child Lead Screening</li> <li>• Diabetes Care</li> <li>• Flu Vaccine</li> <li>• Annual Mammogram</li> <li>• Colonoscopy</li> <li>• Notice of Pregnancy</li> <li>• Postpartum Visit</li> <li>• Infant Well Visits (six)</li> </ul>
<b>The Active&amp;Fit™ Enterprise Program</b>	Covers annual gym memberships for members aged 18 and older. The gym benefit is through ASH Fitness which lets members visit any gym in its network. Members can also select a home fitness kit and access workout videos.
<b>Household Grocery Allowance</b>	Members who qualify based on a Care Needs Screening Assessment can receive a \$150 annual household benefit per health plan year. The dollar reward is uploaded to a Mastercard® rewards card once member eligibility is determined.
<b>New Parent's Package</b>	Members who are expecting a baby or who have delivered a baby in the previous 12 months are eligible to receive a choice of car seat, portable crib, or stroller.
<b>Doula and Breastfeeding Support</b>	Members who are expecting a baby or who have delivered a baby in the previous 12 months are eligible for doula and breastfeeding support services.
<b>Baby Bottles</b>	Members who are expecting a baby or who have delivered a baby in the previous 12 months are eligible to receive baby bottles at Carolina Complete Health Welcome Rooms.
<b>Baby Showers</b>	Members who are expecting a baby or who have delivered a baby in the previous 24 months are eligible to attend a baby shower. During these events, members get important information about prenatal and postnatal care and have the chance to win prizes.
<b>School Supplies</b>	Members enrolled in pre-kindergarten through 12th grade are eligible to receive a backpack with school supplies valued at \$50.
<b>Tutoring</b>	Members enrolled in kindergarten through 12th grade are eligible to receive 12 hours of tutoring.
<b>GED Exam Voucher</b>	Members aged 16+ who are not enrolled in high school can receive support for test prep and all subject area vouchers.
<b>Youth Development Voucher</b>	Members aged 4-18 are eligible to receive a \$175 voucher that can be used at participating organizations including Boy & Girl Scouts, YMCAs, Boys & Girls Clubs, and Recreation Centers.
<b>Weight Watchers® Program</b>	Members who meet Body Mass Index requirements are eligible for this online program.



Value-Added Service	Description and Eligibility
<b>Room to Breathe Asthma Supplies</b>	Members diagnosed with asthma by their primary care provider are eligible to receive up to \$150 in supplies per year to help reduce/address environmental triggers of asthma. This may include hypoallergenic bedding, cleaning supplies, air purifier, HEPA vacuum and other supplies.
<b>CVS® Over the Counter Retail Pharmacy Allowance</b>	All members are eligible to receive a \$30 CVS retail allowance per quarter (up to \$120 per year) to order select items from CVS (online or in-person).
<b>Housing and Utility Assistance</b>	Members who qualify based on a Care Needs Screening and/or Health Risk Assessment can receive the \$250 annual household benefit per health plan year. The housing allowance is added to a Mastercard® rewards card for eligible members needing rental or utility assistance, rental deposit or mortgage assistance.
<b>Vision Retail Allowance</b>	Members aged 21+ are eligible to receive extra vision benefits, including a \$125 retail allowance toward select prescription eyeglass frames and lenses, once every two years (730 days).
<b>Mental Health Support by Teladoc Health Mobile App</b>	All members are eligible to access Mental Health Support by Teladoc Health app to help manage stress, anxiety, chronic pain, and more.
<b>Tribal Talking Circles</b>	Native American members are eligible to earn \$100 annual allowance on a Mastercard® rewards card when they complete two (2) Tribal Talking Circles.
<b>Cell Phone</b>	Members aged 18+ who do not qualify for the Federal SafeLink phone program can get a cell phone through Carolina Complete Health with free minutes to stay connected with their doctor and family members about their health.
<b>Sensory and Alzheimer's/ Dementia Kits</b>	Members with cognitive impairments or sensory-related needs can get a sensory support kit tailored to their developmental and/or diagnostic needs valued at approximately \$75 per year.
<b>Expungement Certification Assistance</b>	\$175 annual benefit, uploaded to a Mastercard® rewards card, to cover the Expungement Certification Fee for qualifying members aged 18+ with a non-violent misdemeanor offense that presents barriers to employment.
<b>Home Delivered Meals</b>	Members aged 18+ who have recently been discharged from an inpatient hospital, rehabilitation, or skilled nursing facility can receive ten medically tailored home-delivered meals up to two times per health plan year.



For more information on eligibility for each value-added service, please visit our website at [carolinacompletehealth.com/vas](https://carolinacompletehealth.com/vas) or scan the QR Code.



## Tell Your Patients How They Can Earn Rewards for Healthy Activities



Carolina Complete Health is focused on supporting preventive health goals. That’s why every member receives a My Health Pays® Visa® Prepaid Card that allows members to earn rewards dollars when they complete routine healthy activities. We encourage providers to make members aware of these rewards when you are working with them to get flu shots, vaccinations, and other preventive services. For more information about My Health Pays®, please visit our website at [carolinacompletehealth.com/mhp](http://carolinacompletehealth.com/mhp).

Care Needs Screening (within 90 days of enrollment) and Annually	\$25
Annual flu shot .....	\$25
Annual comprehensive diabetes care .....	\$25
Annual child wellness exam .....	\$25
Annual adult wellness exam .....	\$25
Infant Well Care Visits .....	\$50
Child Lead Screening .....	\$25
Annual Mammogram .....	\$25
Colonoscopy.....	\$25

See full list of rewards and eligibility at [carolinacompletehealth.com/mhp](http://carolinacompletehealth.com/mhp).

### myhealthpays™ REWARDS CAN HELP PAY FOR:

- Utilities
- Transportation
- Telecommunications
- Childcare services
- Education
- Rent

### OR, REWARDS CAN BE USED TO:

- Shop at [Walmart](http://Walmart.com)  for everyday items\*

\*This card may not be used to buy alcohol, tobacco, or firearms.

This card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A Inc. The Bancorp Bank; Member FDIC. Card cannot be used everywhere Visa debit cards are accepted. See Cardholder Agreement for complete usage restrictions. Funds expire 90 days after termination of insurance coverage or 365 days after date reward was earned, whichever comes first.