

# WellCare of North Carolina

## Prior Authorization Metrics Summary

Effective 12/31/2025



## Prior Authorization Metrics Summary - Medicaid : State Code Derived : NC-WCNC

### Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	124,779	146,958	84.91%
Requests Denied	22,179	146,958	15.09%
Request Approved Only After Time for Review was extended	74	146,958	0.05%
Request Approved Only After Appeal	891	1,138	78.30%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	5 days	1 days

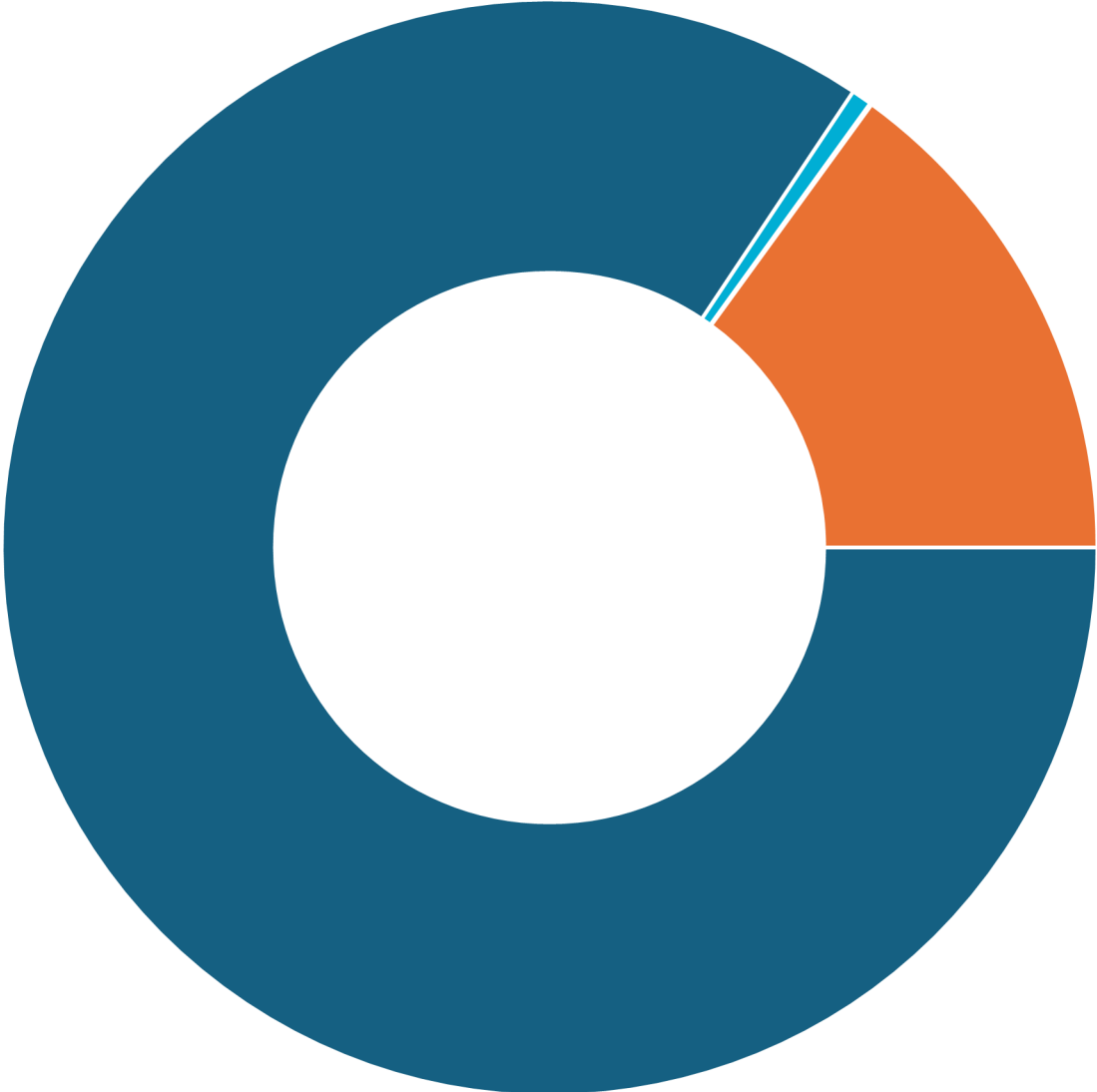
### Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	4,170	4,346	95.95%
Requests Denied	176	4,346	4.05%
Request Approved Only After Time for Review was extended	0	4,346	0.00%
Request Approved Only After Appeal	18	24	75.00%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	0 days

**In 2025, Medicaid: State Code Derived: NC-WCNC received a total of 146,958 standard (non-urgent) prior authorization requests for our covered patients.**

**84.91% of those requests were approved:**



- Requests Approved - 124,779
- Requests Denied- 22,179
- Request Approved Only After Time for Review was extended - 74
- Request Approved Only After Appeal - 891
- Prior Authorization Requests - Average (Days) - 5
- Prior Authorization Requests - Median (Days) - 1

**In 2025, Medicaid: State Code Derived: NC-WCNC received a total of 4,346 expedited (urgent) prior authorization requests for our covered patients.**

**95.95% of those requests were approved:**

